**FLOW OF CONVERSATION WITH THE BOT!**

**Yellow – bot**

**Blue – customer**

**Case 1: Simple Straightforward**

Hi! Welcome to CFD! How can I help you?

Hi! I would like to order something.

From where would you like to order?

1. Hillside Restaurant
2. Young’s Kitchen
3. Lake Side Café
4. Starbucks
5. Pizzaman
6. Souvlaki by
7. The Hideout
8. Wates House

Please write the name or give the number against the above option. 😊

Wates House! / 8

Would you like to see the menu for Wates House?

Yes

(Display the menu here)

What is the minimum price meal I can get in Wates House?

The minimum spending is \_\_\_\_\_\_\_\_ and the average per person is \_\_\_\_\_\_\_\_\_\_\_

What are the options for Café's?

1. Starbucks
2. Lake Side Cafe

Where can I go for my lunch?

1. Hillside
2. Young’s Kitchen
3. Pizzaman

Which of the places is open till late and till what time?

Wates House and till \_\_\_\_\_\_\_

What is the timing of (name of the place)?

(Name of the place) is open from \_\_\_\_\_\_ to \_\_\_\_\_

Do they offer home delivery?

TELL THE NAME OF THOSE PLACES OFFERING HOME DELIVERY

What is quantity of food served?

IF asking about particular place or in general then talk about all the places roughly.

What is the ambiance like in (this place)?

Talk about the type of crowd coming in.

Does this place accept cash?

Yes./No

Can I get the details about allergens?

Yes/No

Do they offer student discounts?

How much is the student discount?

Do they have a place to sit or is it only take away?

How many people can the place accommodate?

Can I reserve the place for an event?

Are pets allowed?

Can I bring my dog/cat?

Has the place got any vacancies for part time?

**Case 2: Customer has questions**

What are the ingredients of a \_\_\_\_\_\_\_\_\_\_\_\_ dish?

Do you have any vegan options?

What are the vegan options in your menu?

How long will it take to prepare my order?

Are you going to provide cutlery with my order? / Can I add cutlery with my order?

Till when can I place my order?

What are the opening time of the restaurant/cafe?

Do you give Student Discount?

Are there any meal packages?

Are there any lunchtime deals? (Pizzaman has)